



This year we received **2,822** responses compared to **2,917** on then original 2021 survey. Fully completed responses were **1,675** this year compared to **1,963** last year



In 2021, the five highest ranking crime or antisocial behaviour issues that people would like to see the police and other agencies do more to tackle in their area were:

Comparing this to 2022, the five highestranking crime or antisocial behaviour issues were the same.

- Drug use and dealing
- 2. Burglary
- 3. Fly-tipping and environmental crime
- 4. Speeding and reckless/dangerous driving on the roads
- 5. Misuse of motorbikes/scooters (on and off-road)

- 1. Drug use and dealing
- 2. Misuse of motorbikes/scooters (on and off-road)
- 3. Burglary
- 4. Speeding and reckless/dangerous driving on the roads
- 5. Fly-tipping and environmental crime



The five highest ranking crimes or anti-social behaviour people had personally been a victim of within the last 12 months were:

	2021	2022	% increase/decrease
Intimidation, harassment, or abuse	15.3%	14.3%	1% decrease
Criminal damage, vandalism, or graffiti	9.4%	8.3%	1.1% decrease
Online fraud	8.2%	6.3%	1.9% decrease
Computer viruses or malware	6.5%	5.3%	1.2% decrease
Car crime	5.5%	4.9%	0.6% decrease

The rates of the most prominent crimes and antisocial behaviour perpetrated against people in the past 12 months are decreasing slightly.





The satisfaction rates for how crime experience was responded to for 2021 and 2022, were as follows:

	2021	2022	% increase/decrease
Satisfied	28.1%	30.7%	2.6% increase
Neither/neutral	17.7%	25.5%	6.8% increase
Dissatisfied	53.3%	43.2%	10.1% decrease
Prefer not to say	1%	1.7%	0.7% increase

The satisfaction rates relating to how crime has been responded to has increased slightly- from 2021 to 2022, there was a 2.6% increase in those who were satisfied with how their response, a 6.8% increase in those who were neutral (neither satisfied or dissatisfied), a 10.1% decrease in those who were dissatisfied, and a 0.7% increase in those who preferred not to say how satisfied they were with the response.

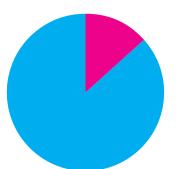




The top four reasons for the feeling of being unable to report crimes for 2021 and 2022 were as follows, and overall had increased from the year 2021 to 2022:

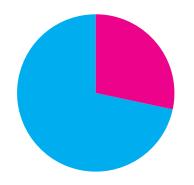
	2021	2022	% increase/decrease
I wasn't confident that anything would happen	40.4%	50%	9.6% increase
No chance of catching the perpetrator	34.1%	35.8%	1.7% increase
I didn't think it would be taken seriously	24.8%	25.7%	0.9% increase
It wasn't serious enough to report	19.4%	25%	5.6% increase

This year we asked if victims were referred to anyone else for help and support



Yes 13.2% No 84.1% Other respondents were unsure

Were victims contacted about the progress of the investigation?



Yes 13.2% No 84.1% Other respondents were unsure





The top four types of antisocial behaviour that had been personally experienced in a local neighbourhood from the last 12 months, were:

	2021	2022	% increase/decrease
Vehicle related nuisance	42%	41.1%	0.9% decrease
People using or dealing drugs	31.9%	32.9%	1% increase
Noisy neighbours or loud parties	28.3%	27.1%	1.2% decrease
Intimidating/antisocial gatherings	27.4%	28.7%	1.3% increase

When reporting antisocial behaviour to an agency, the satisfaction rates were as follows:

	2021	2022	% increase/decrease
Satisfied	18.3%	17.4%	0.9% decrease
Neither/neutral	23.7%	28.1%	4.4% increase
Dissatisfied	56.5%	52.6%	3.9% decrease
Prefer not to say	1.4%	1.8%	0.4% increase

There was a decrease in satisfaction when reporting antisocial behaviour to an agency, an increase in neither satisfied or dissatisfied, a decrease in those who were dissatisfied, and an increase in those who would prefer not to say.





The top four reasons for not reporting antisocial behaviour issues for 2021 to 2022 had mostly increased, meaning more think of these as the main reasons for feeling unable to report issues to the police:

	2021	2022	% increase/decrease
I wasn't confident that anything would happen	53.5%	58.2%	4.7% increase
No chance of catching the perpetrator	30.4%	33.6%	3.2% increase
I didn't think it would be taken seriously	28.1%	29.2%	1.1% increase
It wasn't serious enough to report	20.8%	17.2%	3.6% increase

Those aware of the community trigger for antisocial behaviour:

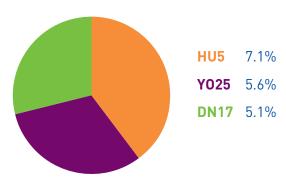
	2021	2022	% increase/decrease
Yes, and I have used it	2%	2.2%	0.2% increase
Yes, but I have not used it	8.9%	9.9%	1% increase
No	89.1%	87.9%	1.2% increase

There was a 0.2% increase in those who have heard of and use the community trigger, as well as a 1% increase in those who have heard of it but have not used it. This is also supported by a 1.2% decrease in those that are not aware, overall, more are becoming aware of what the community trigger for antisocial behaviour is.

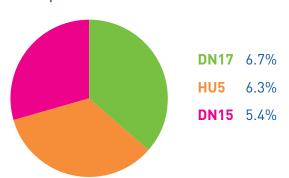




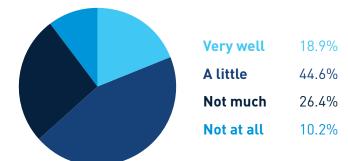
The postcodes with the highest percent for 2021:



Compared to those in 2022:



A new question for this year, when asked how well they understand the role of the Police and Crime Commissioner, the public responded with the following results, showing 63% of respondents were aware of the role compared to those who don't:



We also asked respondents if they had seen news and updates from the PCC/OPCC and if so, where?



